



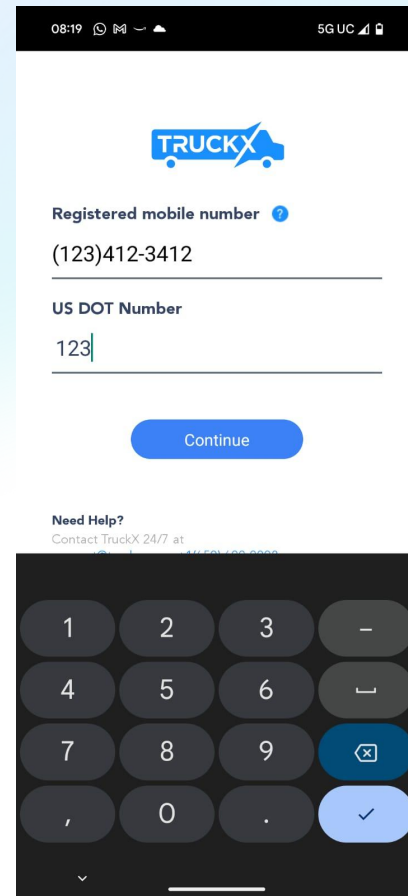
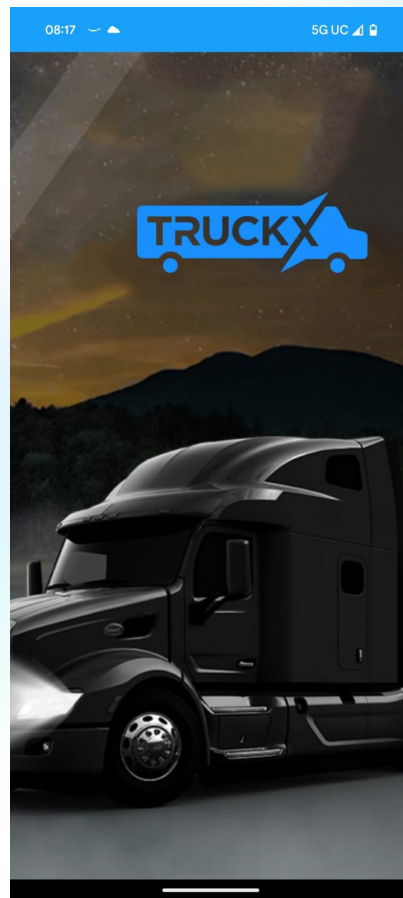
# TruckX ELD One – Model TX300

## User Manual



# New Driver Sign Up (1)

- Once Your Fleet has registered you as a driver, you will receive an SMS notification with a link to download the TruckX Driver's Logbook App
- Open the [TruckX Driver's Logbook](#) Application on your mobile phone
- Enter your registered mobile number and US DOT number and Tap "Continue"

The image shows the registration screen of the TruckX mobile application. At the top, the status bar displays the time as 08:19, 5G signal, and battery level. The background is a solid light blue. The TruckX logo is at the top center. Below it, the text "Registered mobile number" is followed by a blue circular icon with a white question mark. The phone number "(123)412-3412" is entered in a text field. Below that, the text "US DOT Number" is followed by a text field containing "123". A blue "Continue" button is at the bottom. Below the button, the text "Need Help?" is followed by "Contact TruckX 24/7 at" and a partially visible phone number. A numeric keypad is shown at the bottom, with a blue checkmark button on the right.

## New Driver Sign Up (2)

- You will receive an SMS message with the your TruckX verification code
- Enter the 4-Digit Verification PIN on the new screen, create and confirm your 5-Digit Login PIN
- Tap “Set PIN”
- Once the PIN Reset confirmation message occurs, tap “Continue”
- TruckX will synchronize and setups your data on your phone

09:36 5G UC

< Back

**Enter verification PIN**  
Please enter 4 digit verification PIN received via text(SMS)

1073

00:22

**Create Login PIN**  
Create your own Login PIN for future logins

New Login PIN ( 5 digit number)

Confirm Login PIN

1 2 3 -  
4 5 6 ↵  
7 8 9 ✕  
, 0 . ✓

09:41 5G

< Back

**Enter verification PIN**  
Please enter 4 digit verification PIN received via text(SMS)

1073

Didn't receive verification PIN? Resend PIN

**Create Login PIN**

**Pin reset successful**

✓

You have successfully reset your PIN.  
Your new PIN for future login is **12345**

Continue

Set PIN

08:19 5G UC

**TRUCKX**

**Enter 5 digit login pin (Forgot PIN?)**

12345

Login

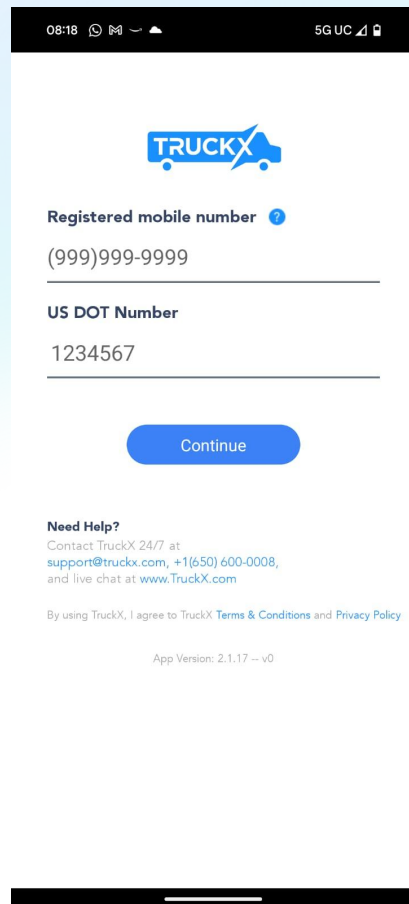
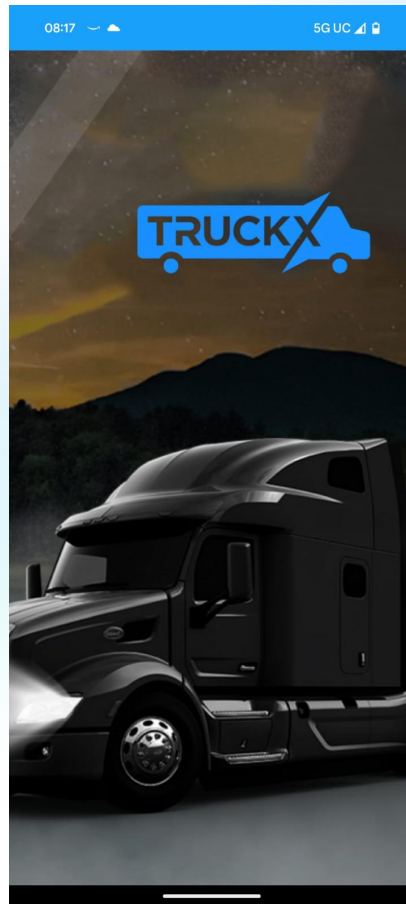
**Need Help?**  
Contact TruckX 24/7 at  
support@truckx.com, +1(604) 200-0008,  
and live chat at www.TruckX.com

By using TruckX, you agree to our [Privacy Policy](#)

Please wait... Synchronization in progress...

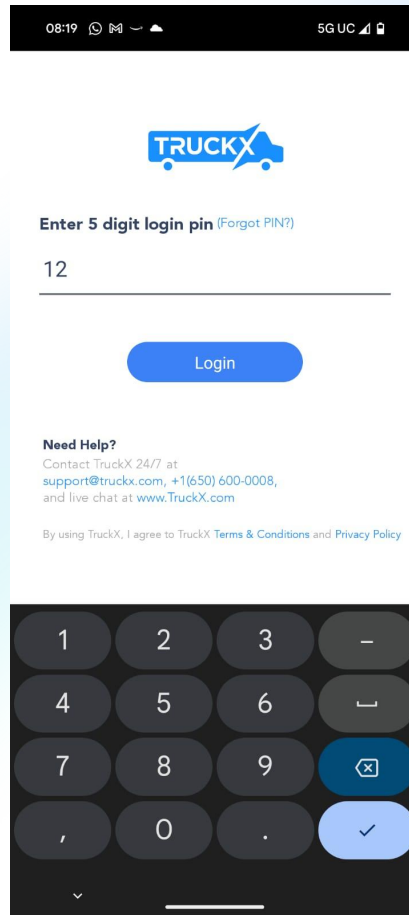
# Existing Driver Login (1)

- As an existing Driver, open the TruckX Driver's Logbook App on your phone
- Enter your registered mobile number, US DOT and tap "Continue"
- 

The image shows the login form of the TruckX app. At the top, the status bar displays the time 08:18, signal strength, and 5G UC. The background is a solid light blue. The TruckX logo is at the top center. Below it, the text "Registered mobile number" is followed by a blue question mark icon. The input field contains the number "(999)999-9999". Below this, the text "US DOT Number" is followed by the input field containing the number "1234567". A blue "Continue" button is positioned below the input fields. At the bottom, there is a "Need Help?" section with contact information: "Contact TruckX 24/7 at support@truckx.com, +1(650) 600-0008, and live chat at www.TruckX.com". Below this, a line of text states "By using TruckX, I agree to TruckX Terms & Conditions and Privacy Policy". At the very bottom, the text "App Version: 2.1.17 -- v0" is displayed.

## Existing Driver Login (2)

- Enter your 5-Digit PIN and Tap “Login”
- TruckX will synchronize and setup your logbook data on your phone



08:19 5G UC

**TRUCKX**

Enter 5 digit login pin (Forgot PIN?)

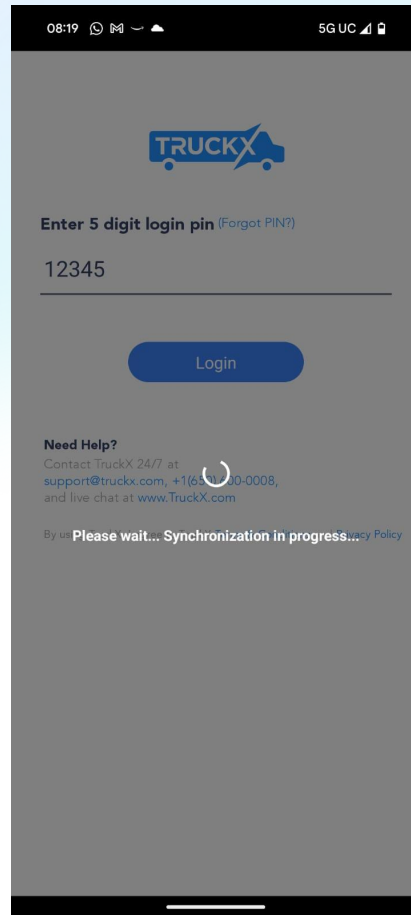
12

Login

**Need Help?**  
Contact TruckX 24/7 at  
[support@truckx.com](mailto:support@truckx.com), +1(650) 600-0008,  
and live chat at [www.TruckX.com](http://www.TruckX.com)

By using TruckX, I agree to TruckX [Terms & Conditions](#) and [Privacy Policy](#)

1 2 3 -  
4 5 6 \_  
7 8 9 ✕  
, 0 . ✓



08:19 5G UC

**TRUCKX**

Enter 5 digit login pin (Forgot PIN?)

12345

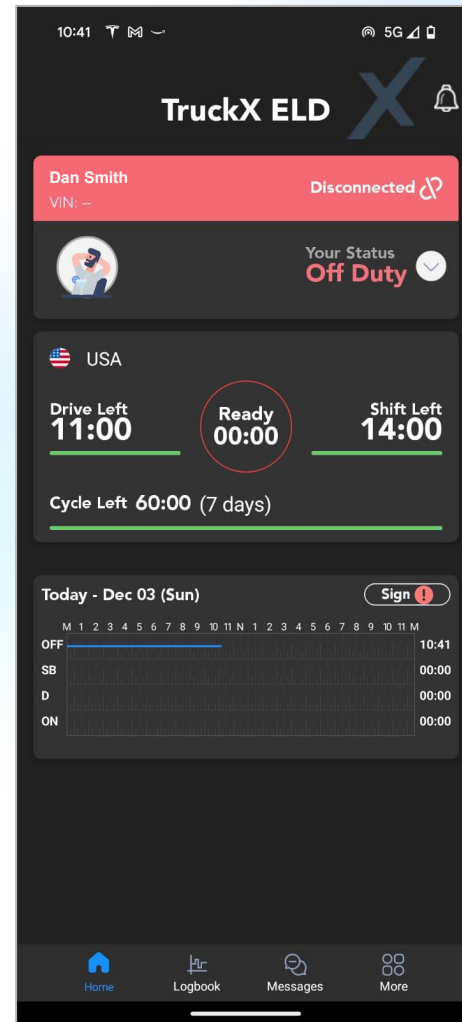
Login

**Need Help?**  
Contact TruckX 24/7 at  
[support@truckx.com](mailto:support@truckx.com), +1(650) 600-0008,  
and live chat at [www.TruckX.com](http://www.TruckX.com)

By using **Please wait... Synchronization in progress...** [Privacy Policy](#)

# Logbook Home Screen

- Once signup is complete and data has been synched, you will see the TruckX Driver's Logbook Home Screen
- At the top, it shows your name and ELD Connection Status
- Below this, you can find your current Duty Status, a tile with your current HOS information
- The section underneath shows today's Logbook graph
- At the bottom, you can find the navigation menu





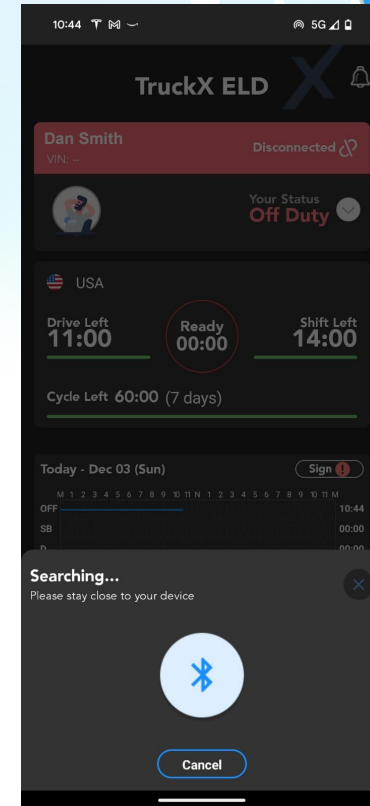
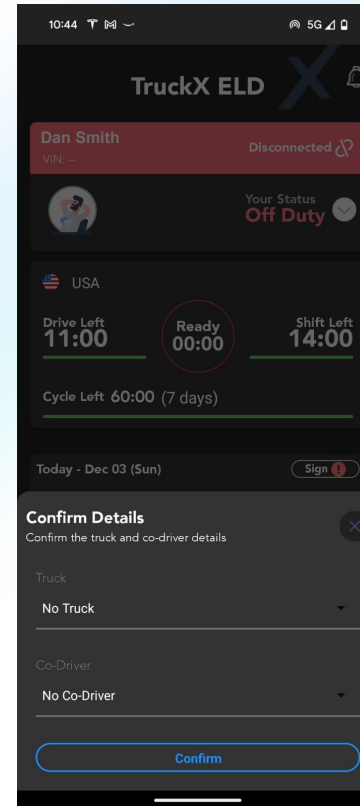
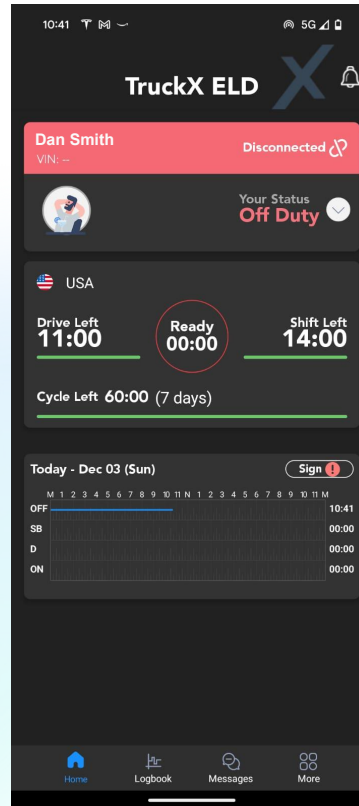
# Install ELD Device in Your Vehicle

- If needed, order additional TruckX ELD devices on [www.TruckX.com](http://www.TruckX.com) or call **+1 (650)-600-0008**
- Plug it into the 16-PIN diagnostic port of your Vehicle (use complementary TruckX PIN adaptor for different connector types)
- Power and Network Connection lights will be ON if device is properly installed



# Connect to Vehicle ELD (1)

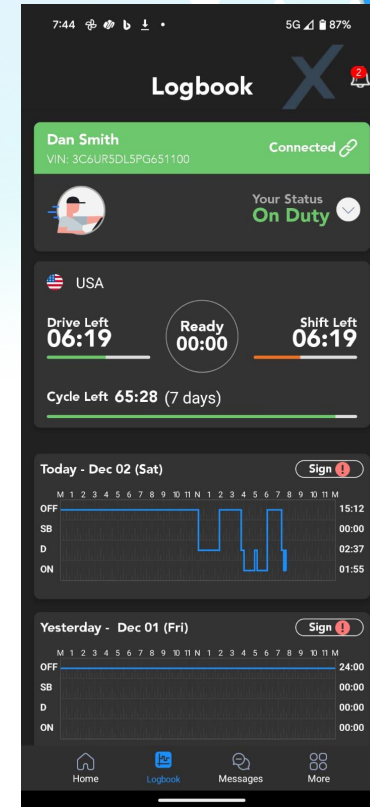
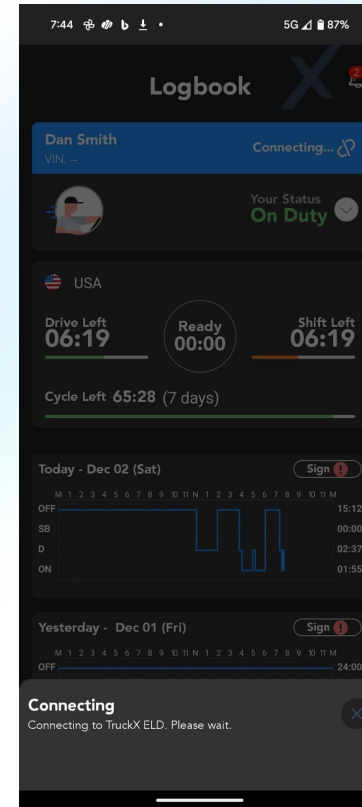
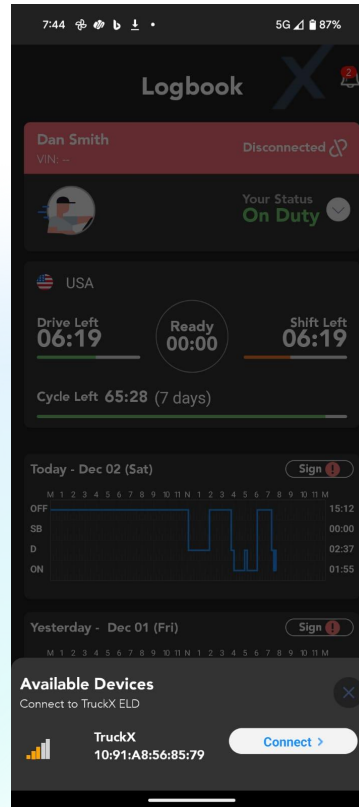
- On the Logbook Home Screen, tap the Connection Status icon
- Select the vehicle you are connecting to and any Co-Driver if applicable
- The TruckX App will search for nearby ELD devices
- If unable to locate the desired device, please try again





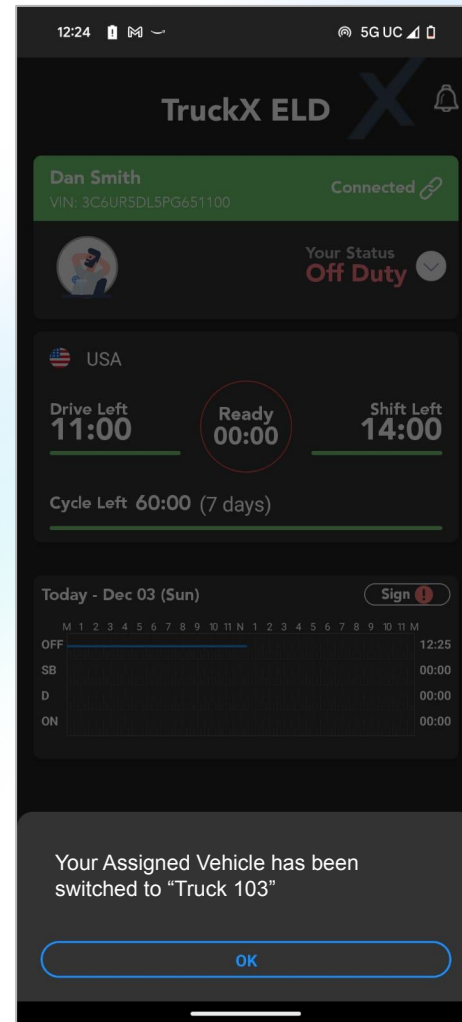
## Connect to Vehicle ELD (2)

- Select the correct Vehicle from the list of available Devices by tapping "Connect"
- The TruckX App will Connect to the device
- Once successfully connected, the connection section on your Logbook Home Screen will turn green and list the connected vehicle
- If Connection fails, please try again



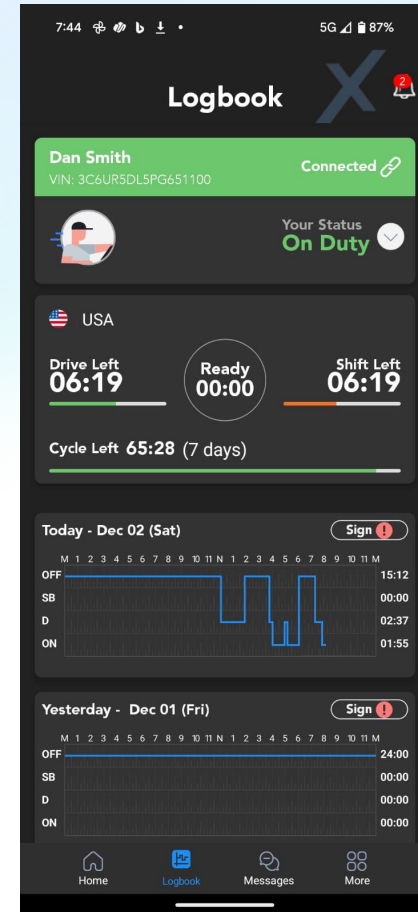
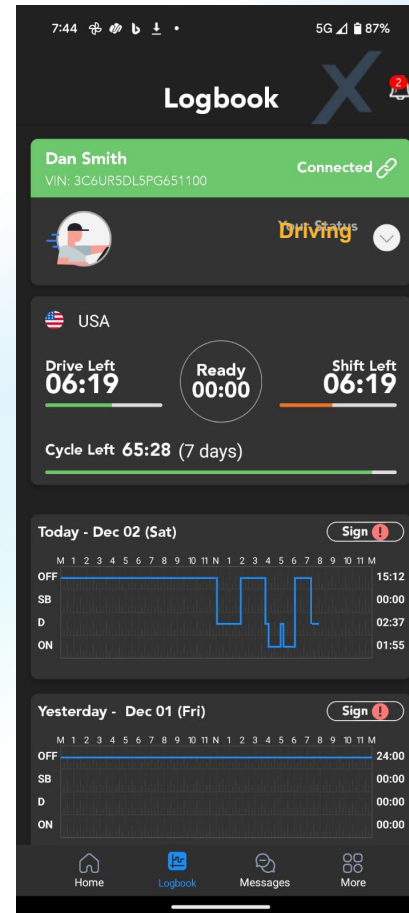
## Connect to Vehicle ELD (3)

- If the newly connected Vehicle VIN number differs from the Vehicle previously assigned to you, we will update the App and let you know
- Please check to ensure you are connected to and driving the correct vehicle



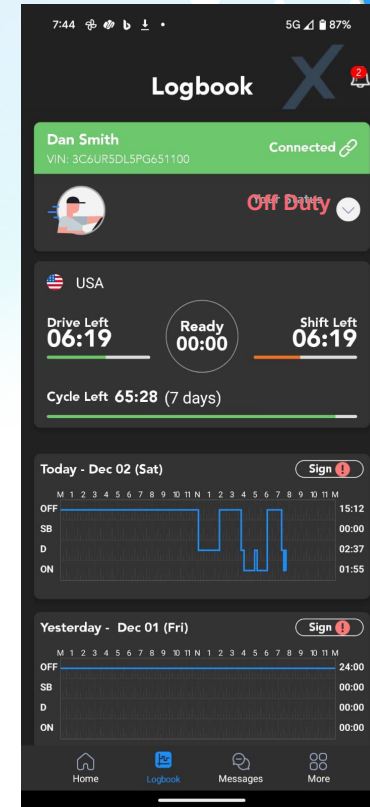
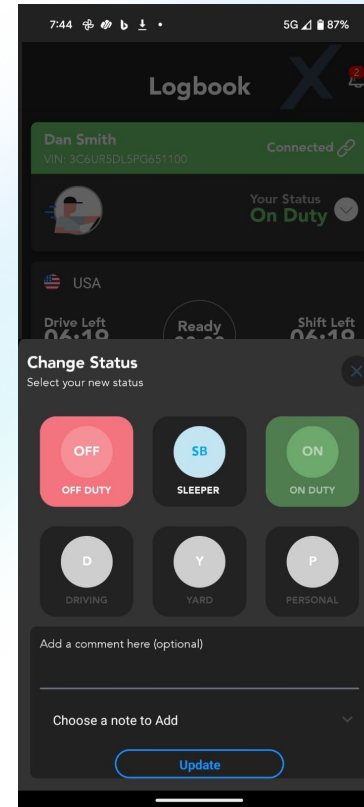
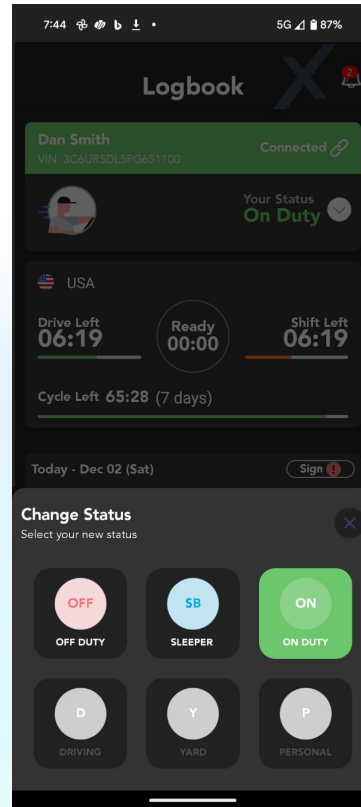
# Driving with ELD

- Start driving your Vehicle with ELD connected
- Your Duty Status will automatically change to **“Driving”** when speed is more than 5 MPH
- When the Vehicle is stopped for more than 3 minutes, the driving status will automatically switch back to **“On Duty”**



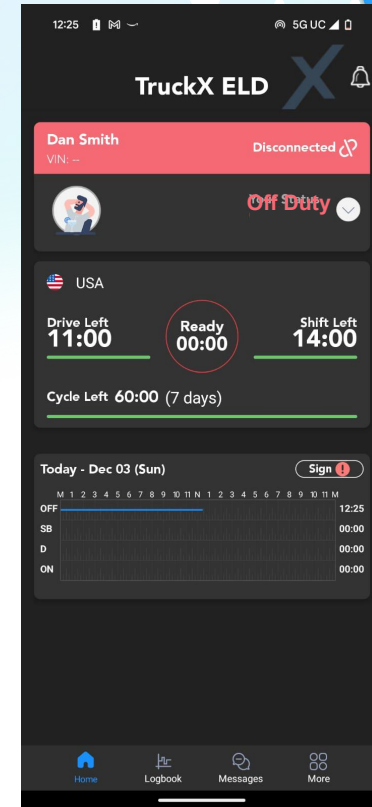
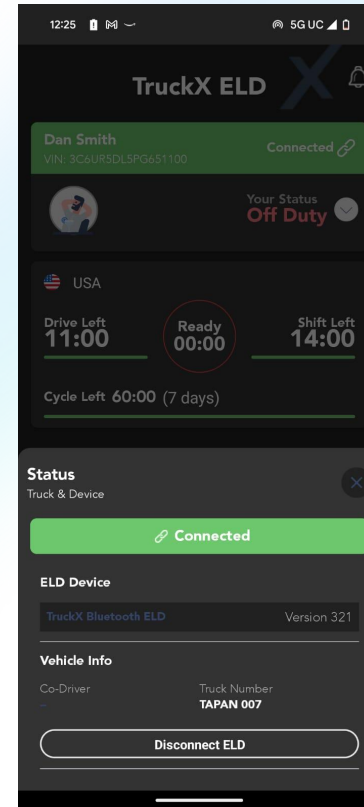
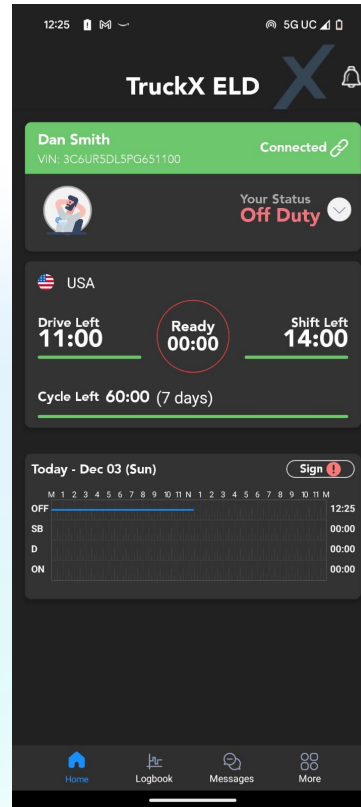
# Switch Duty Status

- Tap on tile with your Duty Status
- A menu will open with your current Duty Status highlighted
- Tap on the available Duty Status you would like to switch to
- Add an optional comment or select a standard note and tap "Update"
- Your Status tile will now be updated to the new status



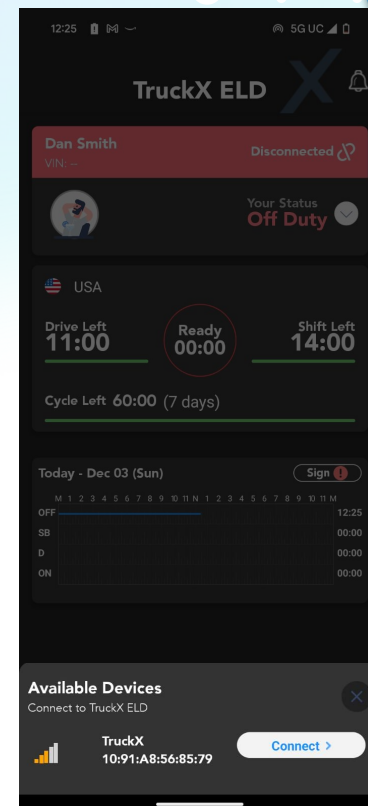
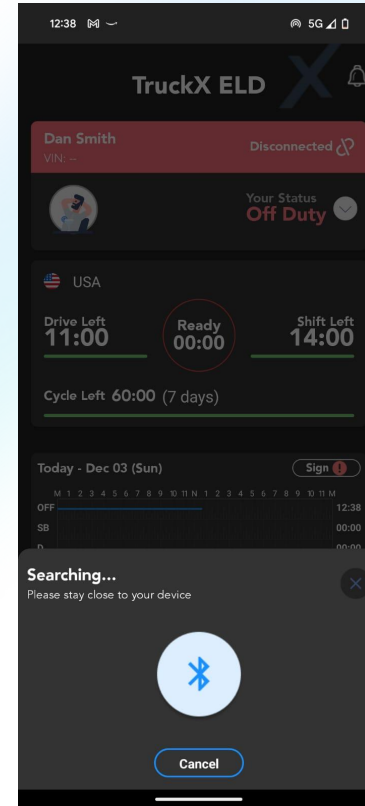
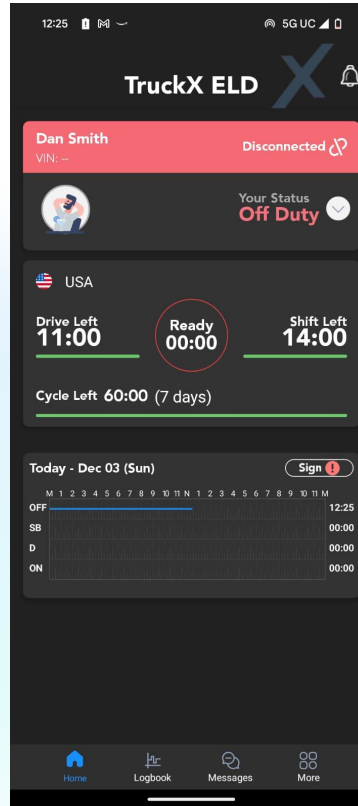
# Disconnect When Done

- On the Logbook Home Screen, tap on the tile with your ELD connection Status
- Tap “Disconnect”
- When successfully disconnected, your Status tile will switch to red and state “Disconnected”



# ELD Connection Failure

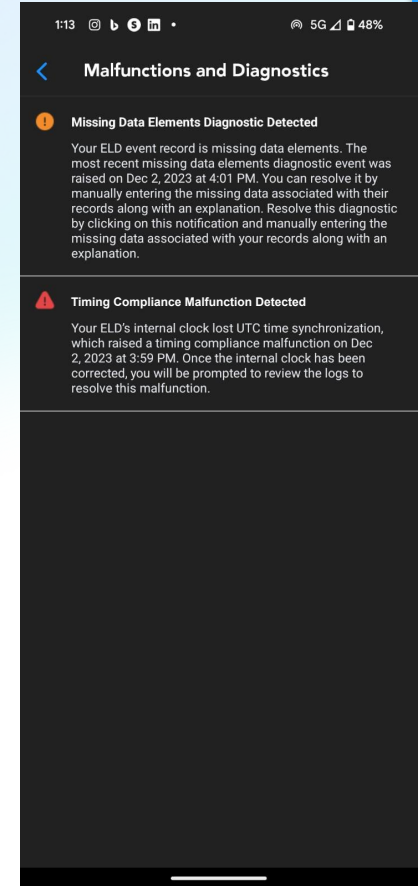
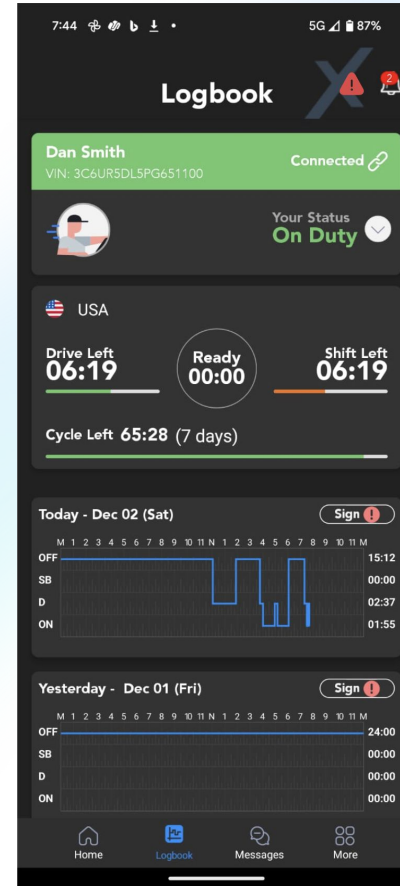
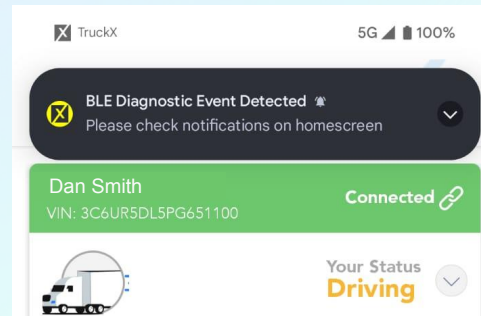
- If the Truck has been disconnected, the Vehicle Connection tile will be red and state "Disconnected"
- To check, click on the tile: if not connected, the App will search for available Devices
- Reconnect to the correct ELD device





# ELD Malfunction & Diagnostics

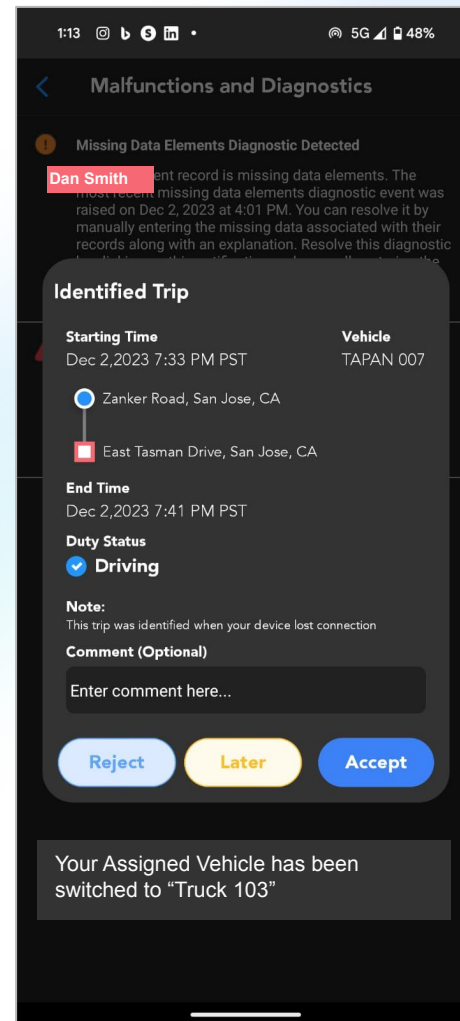
- Once an ELD Malfunction or Diagnostic Event is detected you will receive an event Push-Notification and the Red Event icon will be visible at the top of each screen
- Clicking on the icon/notification will open a screen with a list of all active events
- Click on the Notification to Complete Required resolution steps: Generally, notify your Fleet, review your logs and manually enter missing data





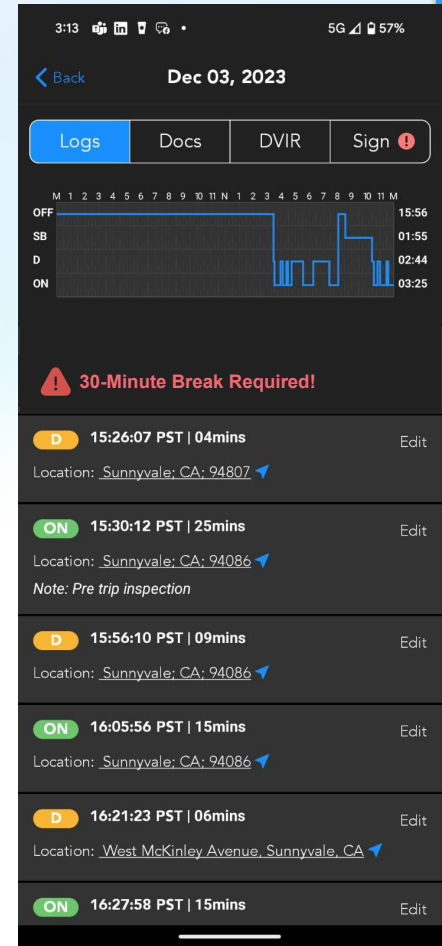
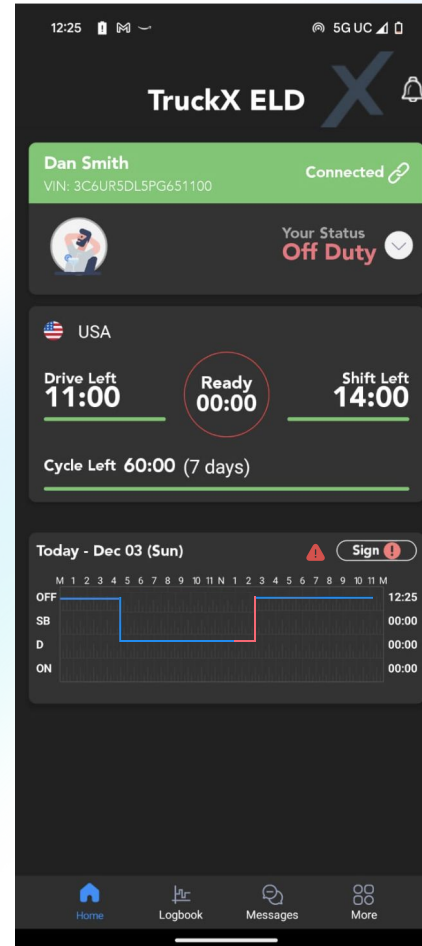
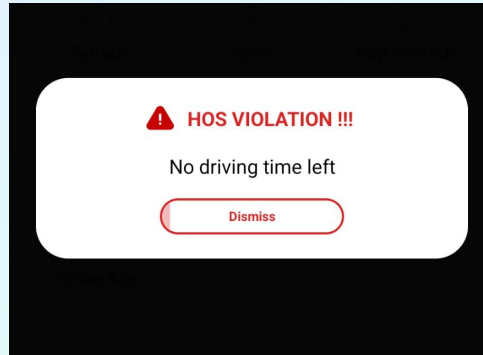
# Unassigned Drive Time

- If we detect an Unassign Drive Time event that is likely associated with your account, you will receive a notification
- You can either Reject it with an explanation, or Accept it and your Logs will be updated



# HOS Violations and Notifications

- In case of an HOS violation, you will receive a push notification
- On the Logbook Home Screen, you will see the “Violation” icon on the associated Log Graph where time under violation will be marked in red
- Click on the Log graph and you will see further details about the violation



# Complete Daily Logbook Information

- Tap on “Logbook” on the bottom menu in order to open your Daily Log Page
- Review your logbook entries
- You can click on the “edit” icon to edit your logs in accordance with FMCSA rules
- Navigate the tabs at the top of the page to access and edit your your Truck and Trip Docs, access the DVIR Workflow and Sign the Day’s Logs

3:12 5G 57%

< Back Dec 04, 2023

Logs Docs DVIR Sign

M 1 2 3 4 5 6 7 8 9 10 11 M  
OFF 05:42  
SB 06:55  
D 00:45  
ON 01:50

**ON** 00:00:00 PST | 56mins Edit  
Location: Sunnyvale: CA: 94807

**D** 00:56:15 PST | 09mins Edit  
Location: undefined, undefined, undefined

**ON** 01:05:31 PST | 09mins Edit  
Location: \_

**SB** 01:15:00 PST | 06hrs 54mins Edit  
Location: Sunnyvale: CA: 95086  
Note: Was in SB

**OFF** 08:09:54 PST | 05hrs 41mins Edit  
Location: Sunnyvale: CA: 94087

**D** 13:51:36 PST | 25mins Edit  
Location: \_

**ON** 14:17:34 PST | 42mins Edit

3:13 5G 57%

< Back Dec 03, 2023

Logs Docs DVIR Sign

**Vehicle Details**

Truck Number  
TAPAN 007

Trailer Number(s)  
--

**Trip Details**

Start Location  
--

Destination Location  
--

Delivery Date  
--

Shipping Documents  
--

Miles Driven 134 (Updates every 15 mins)  
Start Odometer 7027 (Updates every 15 mins)

Comments  
--

**Driver & Carrier Details**

Co-Driver Name

3:13 5G 57%

< Back Dec 03, 2023

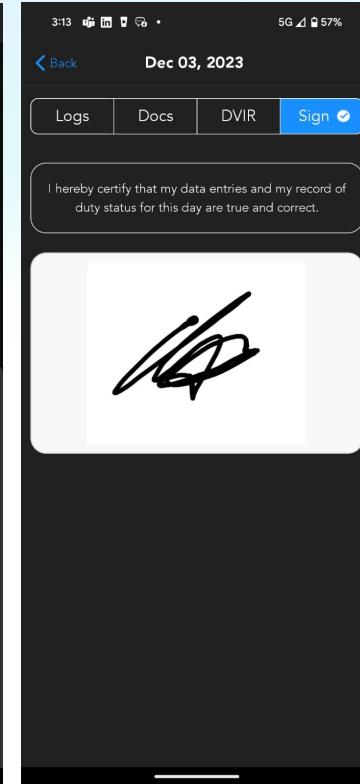
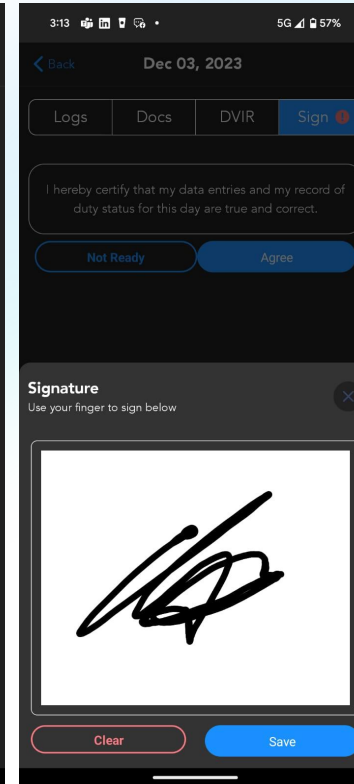
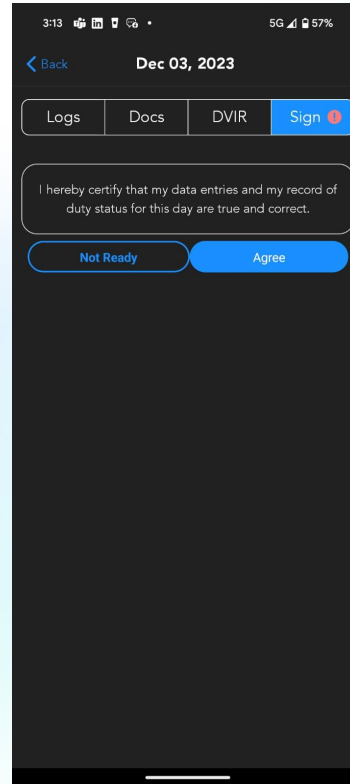
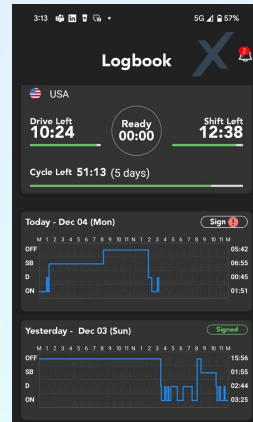
Logs Docs DVIR Sign

**No DVIR Listed**  
Start your Pre Trip Inspection

Start Pre Trip Inspection

# Sign Driver Logbook Daily

- In order to sign your daily logs, tap the “Sign” Button on the logbook graph of daily logs that are missing your signature
- Alternatively, you can tap the “Sign” tab on the “Logbook” page
- Using your finger, draw your signature in the entry field and tap “Save”
- Once signed, the “Sign” button on the respective logbook graph will turn to “Signed”



# Accept/Reject Log Edits

- When your Fleet Manager makes any changes to your Logs in accordance with FMCSA Rules, you will receive a notification once exiting Driving Mode
- Review the suggested change in detail
- Accept: Tab **“Accept”** and your logs will be updated accordingly with an edit annotation
- Reject: Tab **“Reject”** and provide a explanation of why the suggested change is incorrect. There will be no change to your Logs

**Take Action**

OFF SB D ON

M 1 2 3 4 5 6 7 8 9 10 11 N 1 2 3 4 5 6 7 8 9 10 11 M

15:12 00:00 02:37 06:11

Date  
2nd Dec 2023

New Duty Status  
On Duty

Start Time End Time  
16:01 16:57

Location  
Sunnyvale, CA; 94807

Admin comment  
Pre trip inspection

Reject Accept

**Take Action**

OFF SB D ON

M 1 2 3 4 5 6 7 8 9 10 11 N 1 2 3 4 5 6 7 8 9 10 11 M

15:12 00:00 02:37 06:11

Date  
2nd Dec 2023

New Duty Status  
On Duty

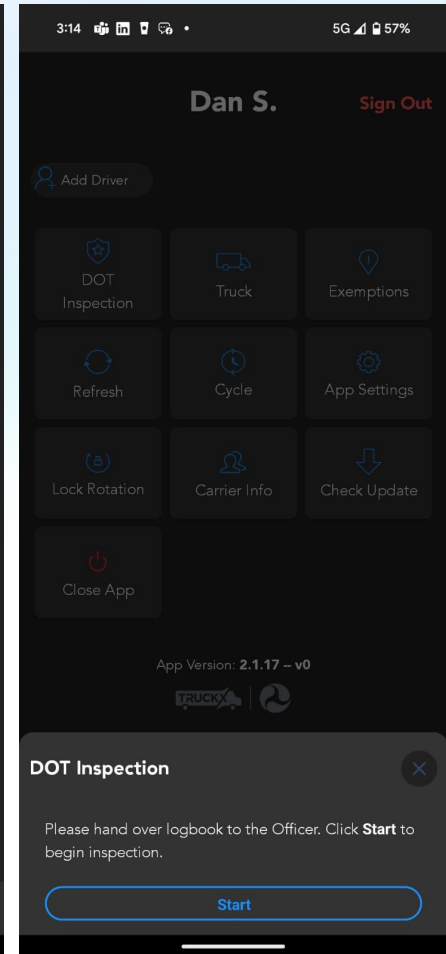
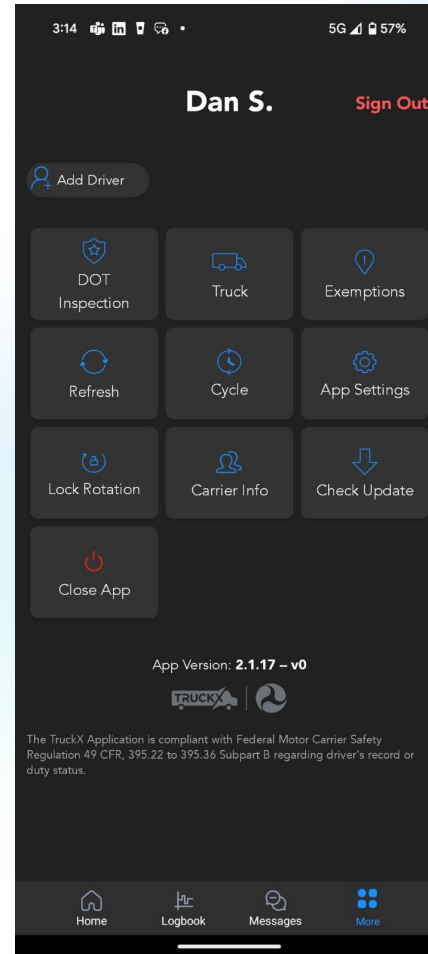
Are you sure?  
You want to accept change?

CANCEL YES

Reject Accept

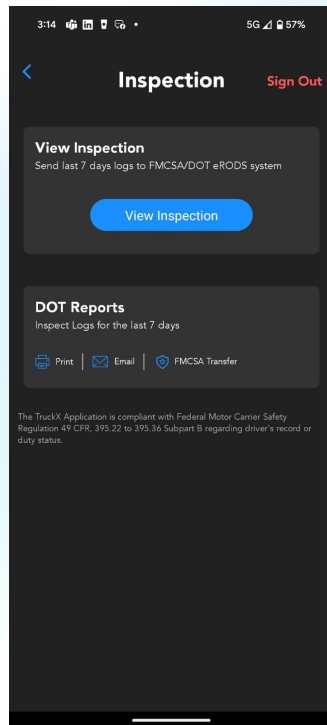
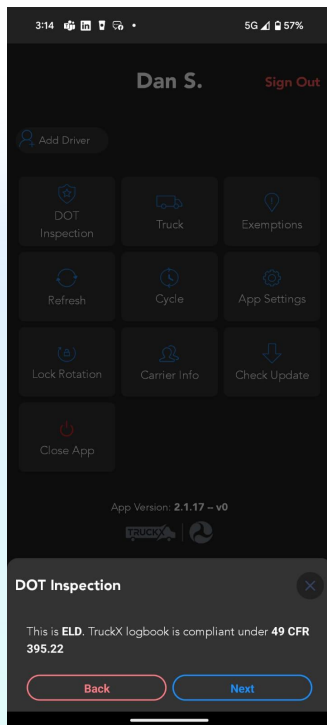
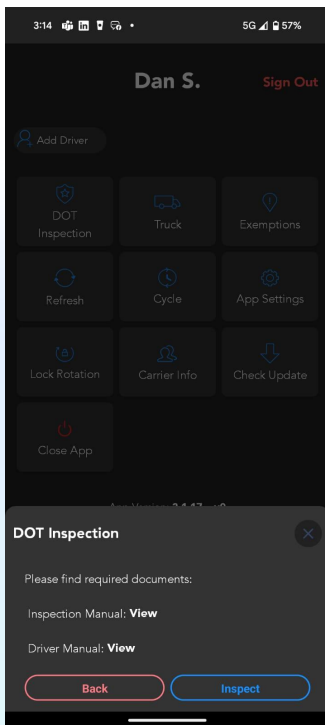
# Roadside Inspection

- Tap on **“More”** in the bottom navigation bar
- Then, tap on the first tile called **“DOT Inspection”** and follow the instructions
- Tap **“Start”** to begin Inspection and hand your device over to the Inspection Officer



# Show Inspection Report

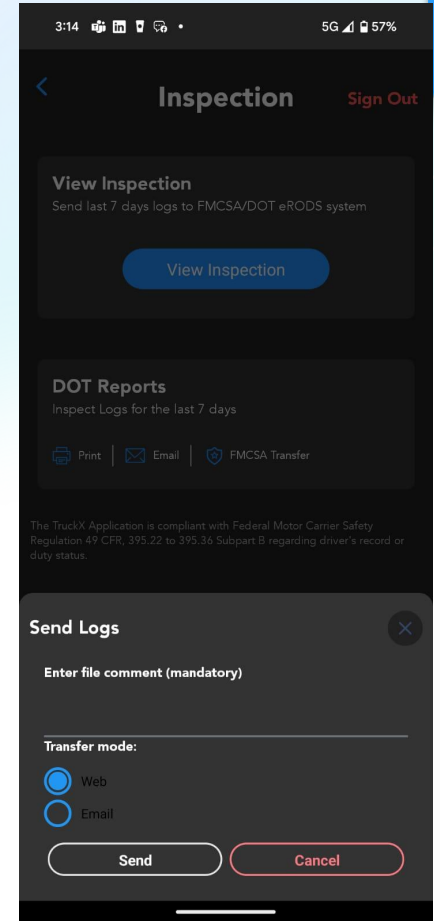
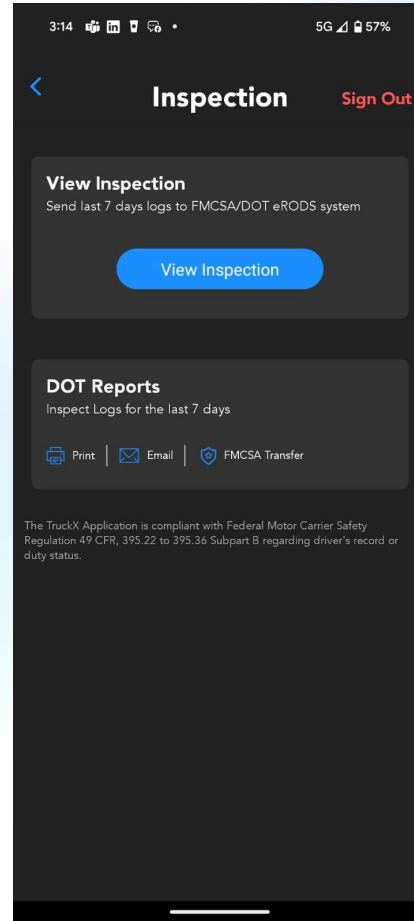
- The DOT Inspection officer can tap **“Inspect”** to begin
- Select **“Next”** to review the Driver’s Daily Log Report





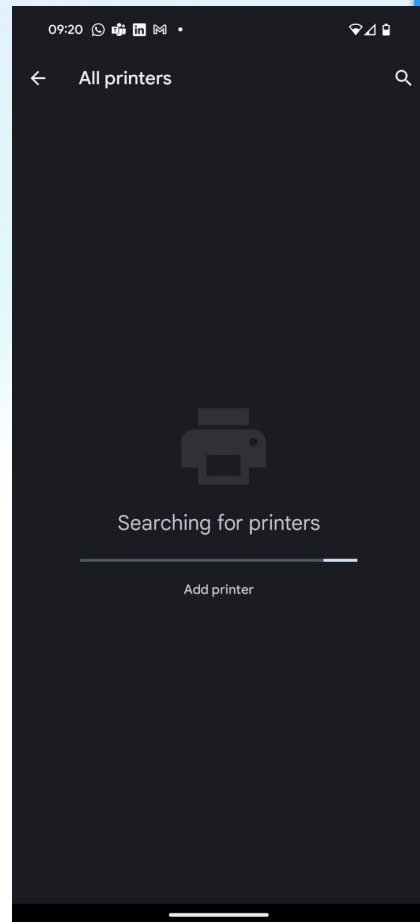
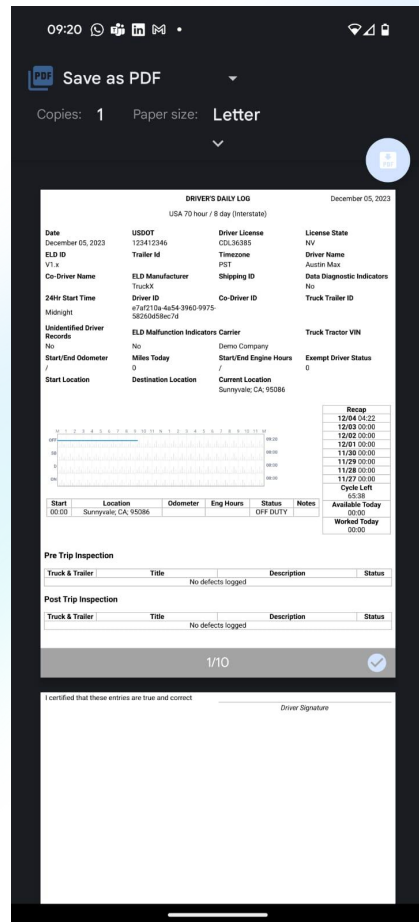
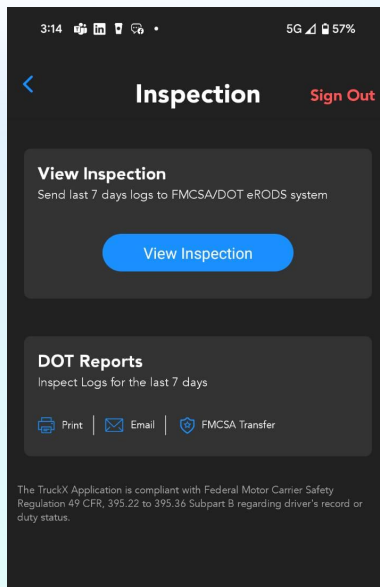
# FMCSA Transfer

- Tap on **“DOT Inspection”** in the “More” Menu
- Select **“FMCSA Transfer”**



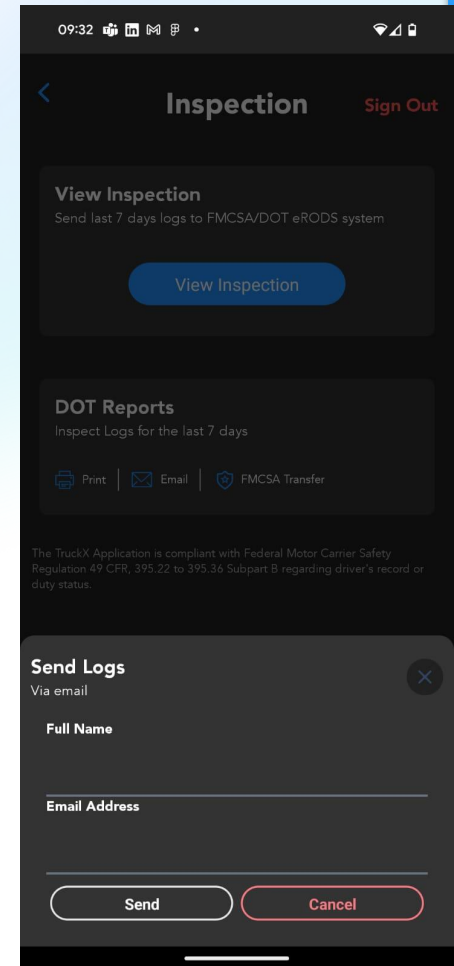
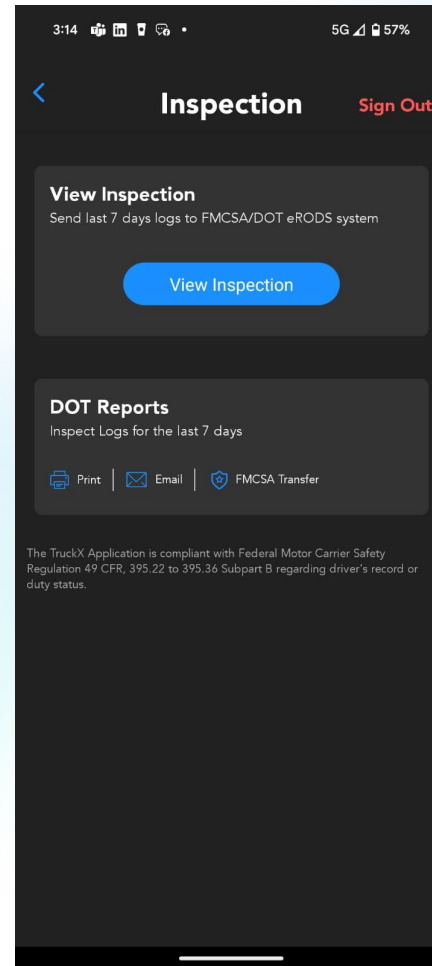
# Print Inspection Report

- Tap on **“DOT Inspection”** in the “More” Menu
- Select **“Print”** and select a Wi-Fi-connected printer in your cab



# Email Inspection Report

- Tap on **“DOT Inspection”** in the “More” Menu
- Select **“Email”**, enter recipients and click **“Send”**



# Join the TruckX Family!

## 4-Channel AI Dashcam

See and correct driver behavior  
to prevent accidents

## ELD Tablet

Rugged and reliable design,  
integrated docking station

## Bluetooth ELD

IFTA Calculation | GPS Tracking |  
Dispatch

## Asset Tracker

You can have the flexibility to use  
this tracker among any of your  
assets

## Weight Sensor

Save time and money by  
measuring on-the-ground weight  
of spring suspension trailers

## Temperature and Humidity Sensor

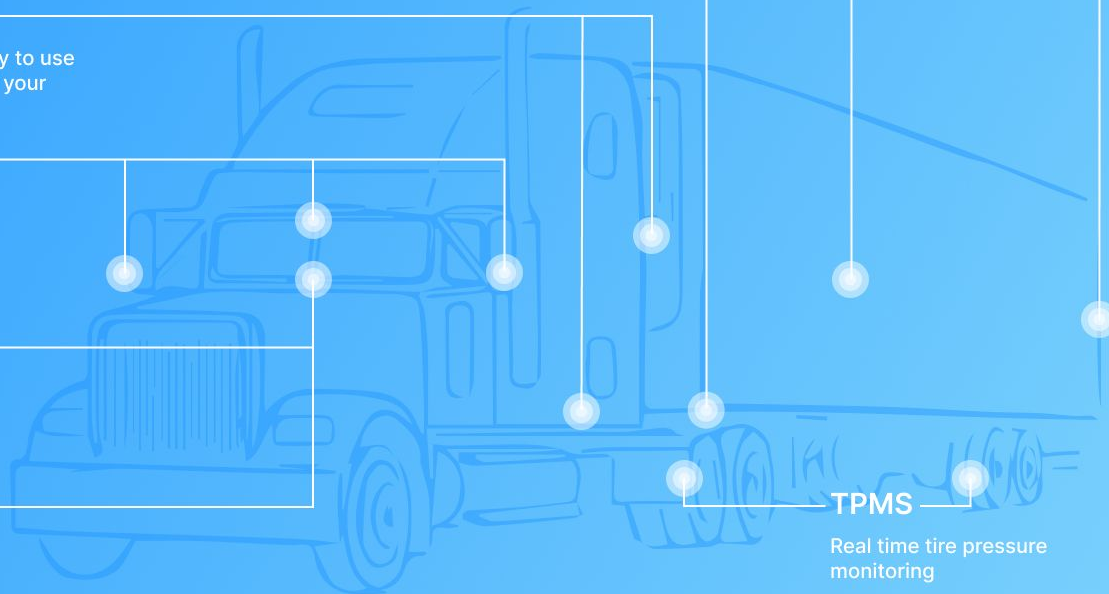
Pairs with Wired Asset  
Tracker to get Temperature  
& Humidity Alerts

## Door Sensor

Pairs with TruckX  
Wired Asset Tracker  
to get trailer door  
open/close alerts

## TPMS

Real time tire pressure  
monitoring





# All-In-One Fleet Management Platform

ELD Compliance | Dashcam | Asset Tracking | Sensors

 iPhone

 Android

Visit  
[www.TruckX.com](http://www.TruckX.com)

Call Us  
650-600-0008 - Support    650-600-6007 - Sales